

# D.C. Taxicab Commission

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Description	FY 2003 Approved	FY 2004 Proposed	% Change
Operating Budget	\$1,526,495	\$1,169,127	-23.4

The mission of the D.C. Taxicab Commission (DCTC) is to ensure that the public receives safe and reliable transportation by taxicab and other transportation means.

The commission achieves its mission by regulating, performing oversight, and enforcing regulations in the public vehicle-for-hire industry, which consists of taxicabs, limousines, sightseeing vehicles, and private ambulances.

Consistent with its mission, the commission conducts operations through two advisory panels and a nine-member committee. The advisory panel on rates and rules promulgates fares and regulations, while the advisory panel on consumer and industry concerns conducts hearings on consumer complaints and industry issues.

The committee performs oversight, and

ensures industry enforcement of rules and regulations.

The agency plans to fulfill its mission by achieving the following strategic result goals:

- Provide safe and affordable taxicab service for the riding public 24 hours a day, 7 days a week.
- Upgrade the fleet of public vehicles-for-hire.
- Improve customer service to the citizens and the taxicab industry.

## Did you know...

Percentage of public vehicles for hire with vehicle safety devices installed in FY 2003	100
Days to adjudicate citizen complaints in FY 2003	40
Days to process license renewals for public vehicle for hire operators in FY 2003	1

## Where the Money Comes From

Table TC0-1 shows the sources of funding for the D. C. Taxicab Commission.

Table TC0-1

### FY 2004 Proposed Operating Budget, by Revenue Type

(dollars in thousands)

	Actual FY 2001	Actual FY 2002	Approved FY 2003	Proposed FY 2004	Change From FY 2003	Percent Change
Local Fund	321	536	809	809	0	0.0
Special Purpose Revenue Fund	449	421	717	360	-357	-49.8
<b>Total for General Fund</b>	<b>770</b>	<b>957</b>	<b>1,526</b>	<b>1,169</b>	<b>-357</b>	<b>-23.4</b>
<b>Gross Funds</b>	<b>770</b>	<b>957</b>	<b>1,526</b>	<b>1,169</b>	<b>-357</b>	<b>-23.4</b>

## How the Money is Allocated

Tables TC0-2 and 3 show the FY 2004 proposed budget for the agency at the Comptroller Source Group level (Object Class level) and FTEs by fund type.

Table TC-2

### FY 2004 Proposed Operating Budget, by Comptroller Source Group

(dollars in thousands)

	Actual FY 2001	Actual FY 2002	Approved FY 2003	Proposed FY 2004	Change from FY 2003	Percent Change
11 Regular Pay - Cont Full Time	428	610	861	838	-22	-2.6
13 Additional Gross Pay	18	1	23	7	-16	-71.1
14 Fringe Benefits - Curr Personnel	77	111	95	143	47	49.6
15 Overtime Pay	0	0	0	0	0	0.0
<b>Subtotal Personal Services (PS)</b>	<b>523</b>	<b>721</b>	<b>979</b>	<b>988</b>	<b>9</b>	<b>0.9</b>
20 Supplies and Materials	3	12	8	10	2	25.0
31 Telephone, Telegraph, Telegram, Etc	13	25	17	29	12	71.0
32 Rentals - Land and Structures	99	96	106	100	-6	-6.1
40 Other Services and Charges	77	88	123	18	-105	-85.7
41 Contractual Services - Other	0	0	14	0	-14	-100.0
50 Subsidies and Transfers	0	1	0	0	0	0.0
70 Equipment & Equipment Rental	55	13	279	25	-254	-91.1
<b>Subtotal Nonpersonal Services (NPS)</b>	<b>247</b>	<b>236</b>	<b>547</b>	<b>181</b>	<b>-366</b>	<b>-66.9</b>
<b>Total Proposed Operating Budget</b>	<b>770</b>	<b>957</b>	<b>1,526</b>	<b>1,169</b>	<b>-357</b>	<b>-23.4</b>

Table TC0-3

**FY 2004 Full-Time Equivalent Employment Levels**

	Actual FY 2001	Actual FY 2002	Approved FY 2003	Proposed FY 2004	Change from FY 2003	Percent Change
<b>General Fund</b>						
Local Fund	7	13	16	16	0	0.0
Special Purpose Revenue Fund	0	3	3	3	0	0.0
<b>Total for General Fund</b>	<b>7</b>	<b>16</b>	<b>19</b>	<b>19</b>	<b>0</b>	<b>0.0</b>
<b>Total Proposed FTEs</b>	<b>7</b>	<b>16</b>	<b>19</b>	<b>19</b>	<b>0</b>	<b>0.0</b>

**Gross Funds**

The proposed budget is \$1,169,127, representing a decrease of 23.4 percent from the FY 2003 budget of \$1,526,495. There are 19 total FTEs for the agency, representing no change from FY 2003.

**General Fund**

**Local Funds.** The proposed budget is \$809,127, representing no change from the FY 2003 approved budget of \$809,127. There are 16 FTEs funded by Local sources, representing no change from FY 2003.

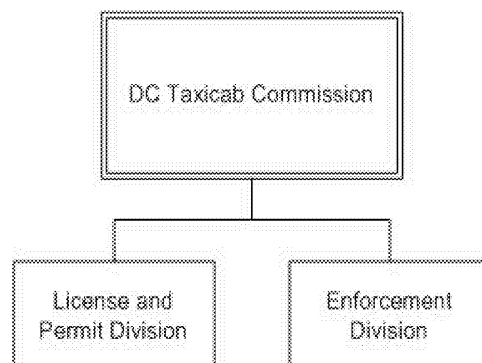
**Special Purpose Revenue Funds.** The proposed budget is \$360,000, a decrease of \$357,368 from the FY 2003 approved budget of \$717,368.

There are 3 FTEs funded by Special Purpose sources, representing no change from FY 2003.

Changes from the FY 2003 approved budget are:

- A decrease of \$219,171 in nonpersonal services to reflect certified revenue estimates provided by the Office of Research and Analysis (ORA).
- An increase of \$20,500 in personal services to reclassify one position, fund step increases and adjust the fringe benefit calculation.
- An increase of 5,603 in nonpersonal services to reflect fixed cost estimates from the Office of Finance and Resource Management (OFRM).
- A net decrease of \$13,800 in nonpersonal services based on reduced agency requirements.
- A decrease of \$150,500 due to a one-time cost in FY 2003 for a laminating machine.

Figure TC0-1

**D.C. Taxicab Commission**

## Programs

The D.C. Taxicab Commission is committed to the following programs:

### License and Permits

This program provides administrative support to the commission, processes license applications, administers for-hire operator examinations, and provides enforcement to ensure compliance with commission rules and regulations.

### Enforcement

This program provides enforcement through the activities of hack inspectors, which includes the issuance of citations for violations of D.C. Taxicab regulations, attending hearings and testifying in support of enforcement actions.

### Taxicab Driver Security Revolving Fund

In FY 2001, the Taxicab Driver Security Revolving Fund (TDSRF) was established to assist District cab drivers with the purchase of safety and security devices for their cabs by providing one-year interest free loans of up to \$500.

During FY 2002, the agency projected that 98 percent of the District's taxicabs already had security devices installed in them, leading to a reduction in the fund balance, and resulting in a net fund balance of \$512,000 for FY 2003. This \$512,000 included \$500,000 to provide one-year interest free loans and \$12,000 to provide stipends to the Commission's eight members.

No funds are recommended to be added to the TDSRF in FY 2004.

## Agency Goals and Performance Measures

### Goal 1: Provide safe and affordable taxicab service for the riding public 24 hours a day, 7 days a week.

*Citywide Strategic Priority Area(s):* Promoting Economic Development

*Manager(s):* Jacqueline M. Smith, Executive Program Officer

*Supervisor(s):* Lee Williams, D.C. Taxicab Chairperson

### Measure 1.1: Percentage of the fleet of public vehicles for hire with vehicle safety devices installed

	Fiscal Year				
	2001	2002	2003	2004	2005
Target	100	100	100	100	100
Actual	25	100	100	-	-

### Measure 1.2: Time to adjudicate citizen complaints (in calendar days)

	Fiscal Year				
	2001	2002	2003	2004	2005
Target	45	45	40	40	30
Actual	60	45	40	-	-

Note: FY 2003-2004 targets reduced to 40 calendar days (12/27/02).

### Measure 1.3: Time to process operator license renewals for public vehicles for hire (in calendar days)

	Fiscal Year				
	2001	2002	2003	2004	2005
Target	1	1	1	1	1
Actual	1.5	1	1	-	-

### Goal 2: Implement revisions to Chapter 8 of DCMR Title 31 which includes stringent sanctions against taxicab operators for failure to haul passengers to their destinations.

*Citywide Strategic Priority Area(s):* Promoting Economic Development

*Manager(s):* Kimberly Lewis, Attorney Advisor

*Supervisor(s):* Lee Williams, Chairman

### Measure 2.1: Implementation of revisions to Chapter 8 of DCMR Title 31

	Fiscal Year				
	2001	2002	2003	2004	2005
Target	N/A	N/A	-	-	-
Actual	N/A	N/A	-	-	-

### Measure 2.2: Number of citizen complaints for failure to haul

	Fiscal Year				
	2001	2002	2003	2004	2005
Target	N/A	N/A	120	96	84
Actual	N/A	N/A	-	-	-

### Goal 3: Assist taxicab owners/companies to obtain information and funding to voluntarily provide the District with wheelchair accessible taxicabs to the physically impaired community.

*Citywide Strategic Priority Area(s):* Promoting Economic Development

*Manager(s):* Kimberly Lewis, Attorney Advisor

*Supervisor(s):* Lee Williams, Chairman

**Measure 3.1: Number of wheelchair accessible vehicles operated by taxicab owners/operators regulated by the DCTC**

	Fiscal Year				
	2001	2002	2003	2004	2005
Target	N/A	N/A	0	5	10
Actual	N/A	N/A	0	-	-

**Goal 4: Assist taxicab owners/companies to obtain information and funding to voluntarily provide alternative fuel vehicles that reduce pollution in the District.**

*Citywide Strategic Priority Area(s):* Promoting

Economic Development

*Manager(s):* Kimberly Lewis, Attorney Advisor

*Supervisor(s):* Lee Williams, Chairman

**Measure 4.1: Number of alternative fuel vehicles operated by taxicab owners/operators regulated by the DCTC**

	Fiscal Year				
	2001	2002	2003	2004	2005
Target	N/A	N/A	5	8	10
Actual	N/A	N/A	-	-	-

